PROS

PHARMACY RESOURCE AND OUTREACH SUPPORT

POWERED BY GERIMEDRISK

GeriMedRisk at a Glance

- GeriMedRisk is a federally incorporated not-for-profit organization, funded by the Ontario Ministry of Health.
- We are an interdisciplinary telemedicine consultation and education service for clinicians in Ontario.
- **Our Services:**
  - We specialize in advancing medication optimization in older adults with complex physical and mental health needs.
  - Our clinical programs, including the new PROS (Pharmacy Resource and Outreach Support) BPMH program, are offered free of charge to all specialist clinics across Ontario.

GeriMedRisk is funded by the Ontario Ministry of Health.

Ontario
Ministry of Health

GERIMEDRISK CLINICAL CONSULTATION SERVICE

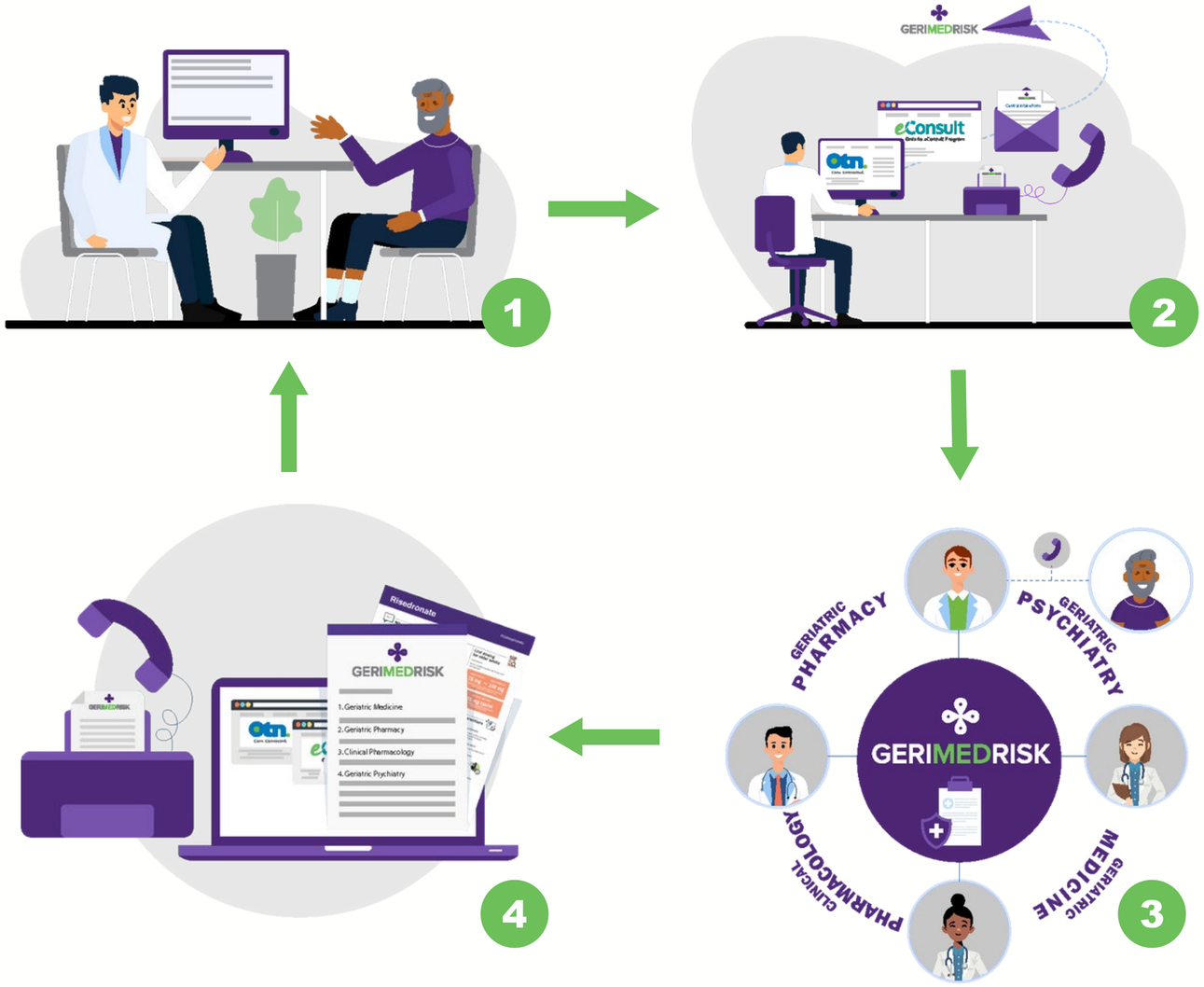
How Our Clinical Consult Service Works

1. MD/NP/AHP* identifies medication, mental health or physical concern in older patient.

2. Clinician sends consult to GeriMedRisk via eConsult, phone, fax, or central intake referral.

3. GeriMedRisk team reviews medical records, and conducts a best possible medication history with patient/caregiver.

4. The clinical consult note and educational materials are sent to the referring clinician



* Includes pharmacists, nurses, physician assistants or other clinicians in partnership and with consent of the prescriber

GERIMEDRISK CLINICAL PROS SERVICE

How the PROS BPMH Program Works

1. **Clinic Inform and Obtain Consent from Patient:** Clinic staff notify the patient or Substitute Decision Maker (SDM) about the upcoming BPMH appointment and obtain their consent for GeriMedRisk to contact them.

2. **Clinic Schedules BPMH Appointment with GeriMedRisk:** Specialist clinic staff identifies patients who need a BPMH and book a BPMH appointment with GeriMedRisk using the PROS Booking App at least 3 days before the patient's clinic visit.

3. **GeriMedRisk Conducts BPMH:** The GeriMedRisk pharmacy team contacts the patient/caregiver to perform the BPMH, including a one-year lookback of their medication history.

4. **BPMH Note is Faxed to Clinic:** The BPMH note is sent to the clinic within 48 hours of the BPMH appointment, providing specialists with comprehensive medication information before the patient's visit.

GERIMEDRISK CONSULTS VS GERIMEDRISK PROS

Feature	GeriMedRisk Consults	GeriMedRisk PROS BPMH
Service Type	**Comprehensive Consult Involving Geriatric Specialists**	**Best Possible Medication History (BPMH)**
Specialist Involvement	- Geriatric Medicine - Clinical Pharmacology - Geriatric Psychiatry - Pharmacy	- May include comments from pharmacist
BPMH Process	- Includes BPMH - Pharmacy team will call patient/caregiver	- Pharmacy team will call patient/caregiver
Turnaround Time	- Provides recommendations within **2-3 weeks**	- Provides BPMH within **2 days** of completion of interview
Referral/Booking Method	- Fax - eConsult (OTN, BASE, Ocean) - Phone	- Book patient appointments through **PROS Booking App**

Next Steps

1

Integrate PROS BPMHs into Your Clinic Workflow

- Let's discuss how the PROS Best Possible Medication Histories (BPMHs) can seamlessly fit into your clinic's operations to enhance patient care and efficiency.

2

Schedule a Follow-Up Meeting

- Set up a meeting to review and implement the PROS Booking App, ensuring a smooth onboarding process.

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PROS

Thank You

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